May 2011 Volume 7 Issue 5 Monthly Newsletter of the Georgia Real Estate Commission

GREC RENews

Calendar

GREC Brokerage Course & Trust Accounts Class Dates:

- June 15 & 16, 2011
 Athens Area Association
 (706) 353-1126

 www.realtorsathens.com
- www.realtorsathens.com
 July 13 & 14, 2011
 Cobb Association (706) 295-1727
 http://www.cobbrealtor.com

Common Violations Class Dates:

- June 9, 2011 GAMLS Training - Morrow
- June 21, 2011
 Rabun County Board
- June 22, 2011
 400 North Bd-Dawsonville
- June 23, 2011 Greater Rome Board

Georgia Instructor Training Workshop Dates:

July 14 & 15, 2011
 GIT – Macon
 http://www.grec-git.com/

Click here to see GREC Disciplinary Sanctions

Georgia Real Estate Commission Suite 1000 International Tower 229 Peachtree Street NE Atlanta, GA 30303-1605 Phone 404-656-3916



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Reminders to Remind You

What do you do to remember to do all those things you need to do? As a Broker, how do you make sure the contract you are reviewing contains all those dates, signatures, license numbers, exhibits, attachments, documents and all other items necessary to meet the minimum requirements of the License Laws, Rules and Regulations? What cross-checks are in place to ensure that the earnest money check really was provided 5 days after acceptance like the contract required? Whether it is the firm Policy and Procedures document, a specified person whose job it is to see that specific tasks are complete, or a checklist, there should be some system for reviewing every offer that comes into the firm. The License Laws, Rules and Regulations require that every offer be reviewed within 30 days.continued on page 2



Case in a Capsule



The following is a short summary of a recent case involving the failure of the Broker to properly review contracts. During an office examination, it was determined that the Broker made several violations including the following:

- Failed to review all sales contracts for compliance;
- Failed to disclose the Broker's and firm's license numbers for all transactions involving properties in the Named Subdivision;
- Failed to notify GREC within 30 days of the address change or her personal address and the address of her firm;
- Failed to include a paragraph disclosing any possible agency relationship in the standard Contract

for Sale for the subdivision

- 5. Failed to keep a complete copy of the Contract for Sales for the transaction involving Lot #22 in the subdivision.
- The Contract for Sale in the firm's transaction file was not fully executed.

The Broker was found in violation and a Citation was issued to both her and the firm. The Broker was fined, required to pav \$1.000 to include legal, administrative and investigative expenses, and the Broker was required to complete a 12-hour Continuing Education program on brokerage and Trust Account Issues. If the Broker did not complete these requirements within 45 days, she would be subject to further disciplinary sanctions to her licenses.

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Reminders...

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There is no exception to this 30-day review requirement. Instead of merely a reminder, all these procedures should be part of a system that all licensees affiliated with the firm are trained to follow.

The Broker is required to provide training to his/her licensees and one of those training sessions could be a review of certain aspects of the firm policies and procedures.

The salesperson or associate broker should review the offer or contract before it ever gets to the Broker for review. A checklist developed by the Broker that must be attached to every offer given to the Broker could save both the licensee and the Broker a lot of time and provide a great system of check and balance for maintaining appropriate records.

There are several sources to help the Broker and other licensees develop their own checklists for their daily real estate practice. The Georgia Real Estate Commission provides several tools including the following:

- GREC website includes Archives of How-To Articles and the GREC RENewsletter
- 2 Online Courses that include a review of required documentation, policies and necessary procedures
- The Georgia Real Estate <u>Commission School</u> home page includes a tab titled Resource Section that actually includes many ideas for checklists and research sites
- 3 Classes that review Trust Accounts, Common Violations and Brokerage activities. The schedule for these is included in the Calendar section on the front page of this newsletter and the GREC web site.

In addition, the licensee can access tools on other web sites such as articles and resources on the National Association of Realtors site. Many of their articles do not require membership and can be a good source of information.



Focus on Terminology: "Instruct"

"Every broker or qualifying broker shall be responsible to instruct licensees affiliated with the broker or the broker's firm of the provisions set forth in the License Law and its Rules and Regulations." <u>520-1-.07</u>
<u>Management Responsibilities of Real Estate Firms.</u>

The term "instruct" can have a multitude of interpretations. This gives the Broker much latitude in how he/she trains his/her affiliated licensees on the License Laws, Rules and Regulations. *Webster's Dictionary* offers one definition of instruct as being "to impart knowledge in a systematic manner," and "instruction" as "a direction calling for compliance." These terms clearly apply to real estate training. Some methods used by Brokers to instruct licensees may include the following:

- Periodic review and update of the firm Policies and Procedures
- Discussion of current situations involving contract issues and affiliated licensees
- Requiring licensees to complete specific training courses, such as the GREC online courses, contract review classes or GREC brokerage workshop classes
- Scheduling a speaker such as an industry expert or an attorney to speak regarding information related to the License Laws or recent cases

Although the Broker has the obligation to instruct licensees, it is also in his/her best interest since the Broker is responsible for the real estate activities of the licensees affiliated with the firm.