

Position Title: Information Specialist

Hiring Salary: \$39,500.00

Location: GA Real Estate Commission & Appraisers Board
229 Peachtree St NE
International Tower, Suite 1000
Atlanta, GA 30303

Posting Date: August 1, 2022

Application Deadline Date: December 31, 2022

Description of Duties

The primary job responsibility is to handle telephone and email requests for information within the Georgia Real Estate Commission's Call Center. Information Specialists handle questions on such issues as licensing requirements, license histories, application processing, and complaints. Information Specialists must maintain proficiency in the license law, the appraisal act and other procedures and policies in order to effectively answer questions. Information Specialists also perform a variety of clerical duties including data entry of applications and general office duties.

Minimum Qualifications:

Seeking a professional, pleasant and positive person to assist Agency customers via the phone, emails, and in-person.

Hold a Georgia real estate license or appraiser classification in good standing. Knowledge of the real estate and appraiser professions. Candidates must be proficient in Microsoft Word and Outlook and have the ability to learn to use the agency's computer systems. Must be able to communicate accurate information to others in a professional and courteous manner and convey a willingness to assist.

Applicants must provide references attesting to the candidates work habits that include a high level of commitment to perform their duties, as well as an ability to operate effectively within an organizational structure.

Note: Individuals employed by the GREC, who hold a real estate license and/or an appraiser classification, are required to place them on *Inactive* status.

To apply for this position, submit a **GA Merit System Application** and **your resume** to:

Felicia Hubbard
GA Real Estate Commission & Appraisers Board
229 Peachtree St NE
International Tower, Suite 1000
Atlanta, GA 30303

All qualified applications will be considered, but may not necessarily receive an interview.

The State of Georgia is an Equal Opportunity Employer